



School Statement of Service

1. Emergency Services

- 24 hour on call emergency service during term time, exeats and half terms for boarding schools, to our guardianship students, parents and host families
- Emergency medical sickness arrangements
- School suspension or expulsion arrangements

Host Families

- Finding an approved host family for our guardianship student
- Ensuring suitable checks are performed on the host family, including DBS check
- Regular monitoring of the student whilst in the care of the host family
- Ensuring the host families are monitored and have all the necessary paperwork from us

Transport

- Transport arrangements to and from our host family during exeats, half terms and end of term or as necessary
- Airport transfer arrangements for exeats, half terms and end of term during school holidays
- Coordinate ticket booking for planes, trains and coach, as required

Wellbeing & Academic Support

- Regular liaison with the school and the parents
- Personal advice and support for our guardianship student
- Visiting the student at school and parents evening attendance

General Assistance

- Mobile phone top-ups or SIM card purchases
- Purchasing of school uniform

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